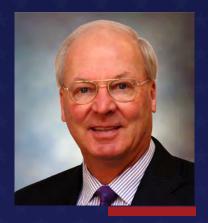
# 2023 Enterprise Report







# **FOUNDED TO PROTECT**



General Craig R. McKinley USAF (Ret.)
Chair, AFBA



General Larry O. Spencer USAF (Ret.) President, AFBA Chair and President, 5Star Life

## AFBA and 5Star Life Insurance Company

This past year saw some exciting developments for our enterprise. One of the most impactful, today and into the future, was the complete overhaul of our brand. We launched two new websites, logos, and visual elements. We focused on more customer/member-focused content, intuitive navigation, and improved our customer service section. Our overarching goal was to improve the member experience. We are pleased with the results and hope you are as well.

#### **MEMBERSHIP AND MEMBER BENEFITS**

Our membership, the lifeblood of our association, grew to 542,000 with military servicemembers accounting for 48 percent and first responders for 39 percent of our membership. A more detailed breakout is included further below.

We added two new relationships to our roster of member benefits. Armed Forces Insurance (AFI) provides auto and home insurance, and the Association of United States Army (AUSA) offers our members a free membership to AUSA, as well as access to their member benefits. With an array of benefits that provide access to services and/or discounts for education, travel, healthcare, shopping, entertainment, financial, and legal services, our members can find a benefit that suits them at any stage of life.

#### **FULFILLING OUR MISSION**

AFBA was founded in the basement of the Pentagon to pay a death benefit when military members died in combat, and more than 75 years later, we continue to fulfill our mission paying nearly \$100 million in death benefits in the past year alone.

Facilitating AFBA's mission is our wholly-owned affiliate, 5Star Life Insurance Company (5Star Life), which in addition to being the life insurance underwriter of AFBA member benefits, it is also a growing provider of group and worksite insurance products offering life, accident, healthcare indemnity, and critical illness coverage to 127,000 insureds.

Over the past 75 years, AFBA has paid 2 billion in death benefits and helped thousands of families in their darkest hour. As the keepers of the AFBA legacy, we remain steadfast to carry on its honorable and patriotic mission – to provide survivor and other benefits to those who serve, defend, and protect this great nation.

Thank you for your service!



# **NUMBERS AND HIGHLIGHTS**

# **Born in the Pentagon. Built to Serve.**

We provide certainty and peace of mind for those who serve, defend, and protect our nation.

# 127,000

### Insured customers

**5Star Life provides peace of mind for working Americans.** 

We have given our brand a refresh and updated our website with an enhanced

support center to serve members better.

## 542,000 AFBA members

We continue growing and we'll be here for future members.

## \$55 billion

#### Life insurance in force

Joint financial strength will keep us relevant for generations to come.

# \$147 million

We remain financially strong and secure.

13 new agents serving the first responder marke

Our mission continues to expand in this market.



#### **New board chair**

General McKinley's experience, leadership and expertise in our markets makes him an excellent choice to lead AFBA into the future.



### Enhanced member benefits

We proudly offer more than 25 member benefits.

# A LEGACY OF SERVICE

# We provide our members with the security they deserve and the protection their loved ones need.



#### 1967

Coverage extended to retirees and separatees, dependents, and enlisted personnel.



#### 2001

Member eligibility is extended to First Responders after 9/11.



#### 2003

5Star Life launches life insurance in the Worksite market.



#### 2009

5Star Life adds critical illness to its Worksite offering.



#### 2016

5Star Life expands its portfolio to include accident and healthcare indemnity products.



### 1947

Founded as a nonprofit with the support of General of the Army, Dwight D. Eisenhower.



#### 1996

5Star Life Insurance Company established as the life insurance underwriter for AFBA member benefits.



#### 2002

AFBA enters the National Guard market.



#### 2004

Charles C. Blanton Family Survivor College Scholarship is established for families of eligible fallen members.



#### 2012

Began partnering with the First Responder Task Force to bring member benefits to our nation's first responders.



### **Today**

We proudly protect 542,000 AFBA members and 127,000 civilian insureds.

# **WHO WE SERVE**

Providing financial security and peace of mind for those who go in harm's way.

AFBA is a non-profit and membership-based association protecting 542,000 members and their families with survivor benefits, funded by life insurance, and other member benefits.

#### **AFBA** membership benefits

By purchasing survivor benefits, individuals secure much more than life insurance coverage. They become a member of AFBA. Membership offers access to a host of benefits providing special discounts for travel, healthcare, education, legal, and financial services.

#### For those who make the ultimate sacrifice

Families of eligible members can benefit from the Charles C. Blanton Family Survivor College Scholarship. Surviving spouse and children are eligible for \$10,000 per year, up to \$40,000, toward an undergraduate degree if a member is killed in a combat zone as a result of combat action, U.S. government-recognized acts of foreign or domestic terrorism, or in operations at the scene of an incident. Surviving family members have qualified for more than \$1.5 million in scholarships under this program, and we continue to stand by ready to assist them.

#### **5Star Life Insurance Company**

A wholly-owned affiliate of AFBA, 5Star Life Insurance Company plays an essential role in AFBA's mission as the primary life insurance underwriter of member coverage. In addition, it offers group life and health products to affinity groups, worksite, and employer plans. It is licensed in 49 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, and American Samoa.

#### AFBA membership eligibility



# Military All members of the uniformed services, including retirees and veterans



First responders
Fire departments,
law enforcement,
and emergency
medical services



Government Government employees and contractors



Eligible family spouses and dependents of these groups

#### **5Star Life primary markets**



School systems



Logistics and delivery

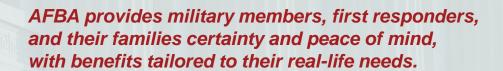


Healthcare/ facility care



Federal, postal, unions, associations





Rooted in a legacy of service, 5Star Life Insurance Company delivers benefits purpose-built for employees critical to our communities.



# **SERVING OUR MARKETS**

Product features designed with our markets in mind.

## **AFBA**



No combat, terrorism, occupation or geographical exclusions



Emergency death benefit payment

## **5Star Life**



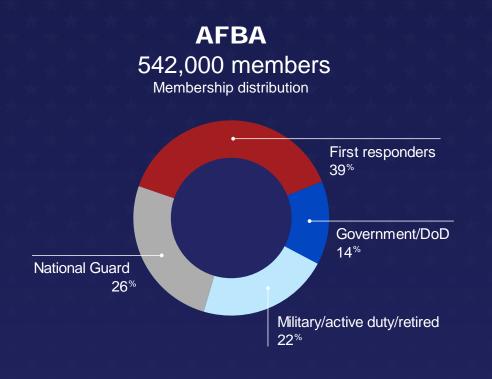
Convenient payment through payroll deduction

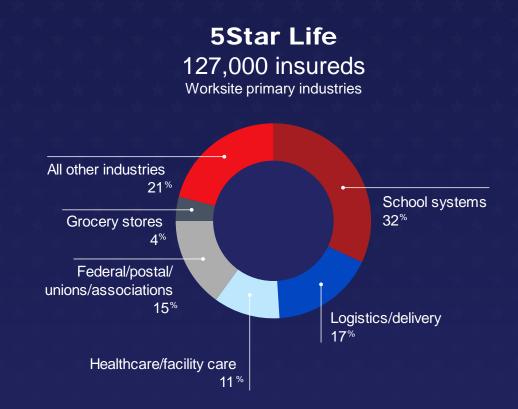


Serving markets that complement the AFBA mission

## OUR MARKETS YE 2022

## Our financial stability means we'll be relevant for generations to come.





Member contributions \$147.7 million Member death benefits \$96.9 million Premium revenue \$55.1

**Life insurance claims** \$25.9 million

Health insurance benefits \$2.0 million



## **ENTERPRISE RELATIONSHIP**

Our enterprise consists of two entities with one shared purpose.

### **AFBA**

- Non-profit
- Membership-based association
- Mission driven
- Provides survivor benefits

Survivor benefits are underwritten by AFBA's wholly-owned affiliate

## **5Star Life**

- Appoints agents
- Underwrites and issues coverage
- Performs all functions of a life insurance company
- Rated A (Excellent), stable outlook by A.M. Best Company.\*

\* Reaffirmed Jan. 2023

5Star Life Insurance Company has been awarded on the Forbes list of World's Best Insurance Companies 2023. This prestigious award is presented by Forbes and Statista Inc., the world-leading statistics portal and industry ranking provider.

WORLD'S BEST INSURANCE COMPANIES



## **OUR LEADERSHIP**

## Our boards reflect the diversity of our markets.



#### Chair

General Craig R. McKinley, USAF (Ret.)

#### **Directors**

Fire Chief John S. Butler, FCFD

Chief Cathy L. Lanier, MPD (Ret.)

Lawrence R. Lynch

SMMC Alford L. McMichael, USMC (Ret.)

SMA Kenneth O. Preston, USA (Ret.)

CMSAF James A. Roy, USAF (Ret.)

General Allyson R. Solomon, USAF (Ret.)

General Larry O. Spencer, USAF (Ret.)

Vice Admiral Patricia A. Tracey, USN (Ret.)



#### Chair

General Larry O. Spencer, USAF (Ret.)

#### Directors

Major General Augustus L. "Leon" Collins, USA (Ret.)

Chief Joseph Fox, NYPD (Ret.)

Ronald R. Gendreau

Randall C. Horn

Command Sergeant Major John F. Sampa, ARNG (Ret.)

Kimberley E. Wooding